



Company Profile

COMPILING THE FUTURE

Panacea IT Infrastructure is a Service Provider and System Integrator specialized in providing Information Technology Services for Public and Private Sectors, Server/Cloud Management Service for ISPs, Security Services, Infrastructure Management Services, NOC Services, Software Development, Networking and many other outsourcing Services

As an independent and consulting company, Panacea helps organizations assess their needs and plan thereby implement the right technology for the goal, budget and time line. This assures a custom- tailored solution to integrate with existing environments and provides a growth path for the future.

We provide IT consulting services that deliver technology driven business solutions that meet strategic objectives of our clients. We help organizations to achieve numerous business goals faster that accelerate the quality and speed of project development, and avoiding the cost and time required for internal training and skill development.

As a global IT consulting firm Panacea helps companies solve problems in technology, operation, governance, risk and Compliance.

CEO Message

We consider our reputation and goodwill as one of our valuable assets of the company. We as a team, work so hard to attain this position and achieve this honor that we enjoy as of today. It's our honesty, courteous behavior and fair dealing that paves the way to build a prominent reputation and trust in hearts of our clients. Quality service and the team of exuberant employees are the area wherein we give more employees to.

All employees of Panacea are responsible and accountable towards their client with no differentiation and are obliged to maintain a high standard of integrity. Panacea has its ethical and legal responsibilities with regards to all activities of employees that further include the dealings towards the client and their satisfaction.

By providing proper quality services, we just not aim at customer satisfaction alone but further make sure of our customers save their time and money and make their work much easier and effortless. As we wish for the success of our customers, we always make sure no mistakes or omissions arise from our end.

Looking ahead, we are focused on accelerating the execution of our growth strategies while continuing to build our---self as a prominent brand. Let's make its certain that through integrity and quality service we should make our customers smile :---)

Sincerely,

Mohammed Raiz
Chairman & CEO

Company Overview



“Panacea aims to attain a unique identity in Information Technology space by providing exceptional, cost effective and high quality services and solutions that immediate ROI to our customers, with a commitment to build a strong working relationship”

Our working tools are professionalism, skills and technical expertise that would help in providing high quality solutions for our clients. Our team’s members are always committed in providing high quality solutions by practicing the best standards in the industry. We have a nice communication link with our customers that would help us to come out cost effective high quality solutions.

Panacea offers world class recruitment service for any type of industry across the globe. We deliver man power to the respective companies with affordable price tag and customized to all clients specific needs. We have a focused approach to deliver the best services made us the preferable man power

partner of well reputed large and medium organizations. Over these years we have developed the process to bring the quality and cost effective solutions to our clients. We are innovative, fast & dependable. We integrate into our culture and adapt needs of organization. Take advantages of our strong methods, standards and approaches.

Panacea helps your business to move forward with the most advanced and widest choice of managed information technology service options in industry. Our company helps ensure high availability of data and we support networking needs by providing scalable solutions, reliable performance and comprehensive network and server security.

Mission Vision & Values

Panacea built a global reputation for its ability to help customers to achieve their business objectives by providing innovative, best-in-class consulting, IT and IT-enabled solutions and services.

Mission : We make technology easy, manageable, and affordable by offering a complete computing solution with complete support and accountability. Our goal is to help you succeed, reduce costs and make the most of your technology investment.

Vision : Our business is about delivering customer friendly solutions driven by value, service and integrity to meet the clients' needs, on time.

Values : We always uphold our values of Integrity, Commitment, Dedication, Professionalism and Confidentiality

Who We Are:

Panacea is an IT Infrastructure solution provider, consulting and service outsourcing organization who delivers real results to global businesses, ensuring a level of certainty in aggressive business market.

What We Offer:

We offer a consulting-led integrated portfolio of IT and IT-enabled services delivered through our unique solution in the Information Technology, recognized as the benchmark of excellence in our business spectrum.

Quality Management System (QMS):

Integrates processes, people & technology maturity through various established frameworks and practices world-class standards and under implementation.

Our Capabilities



Panacea owns dedicated team of Bright and Qualified Professionals who are passionate and innovative and ready to understand requirements and provide technically viable and scalable solutions. We use latest technologies and customer focused initiatives towards processes and methods enables us deliver always on time.

What do you get?

A high-level professional consultant well-versed in how technology objective, wide-angled perspective to help you think through can help drive organizational efficiency and growth. We can help you determine what technology is best for your business needs, stay current on the latest technologies available to assist your business, & independently & objectively any technological enhancements you are considering. We are well versed in latest technological trend in the industry, and can provide competitive intelligence on this front. They conduct research and can work with your internal IT team to set priorities and project timeline.

What Panacea did?

Based on employee suggestions, Panacea's IT organization developed Panacea People, which is much more than just a digital people directory. Panacea People is a collaborative business-networking site where employee profiles begin with corporate, non-private data, such as work organization, level, phone number, office location, reporting structure and company anniversary. Each profile is populated with standard company information and Panacea employees are encouraged to expand their profiles. Employees' internal skills and resume information are automatically pulled into profiles.

Global Footprint

We have developed a global sales network to reach out to clients across the world. As of March 2015, Panacea has sales operations in United States, United Kingdom, Singapore and India and catering clients from 80+ countries.



We are focusing on a strategic market expansion towards future and looking forward to expand our market to Middle East, Canada and Germany. We have analyzed a perfect market entry strategy to expand to overseas market.

SERVICE

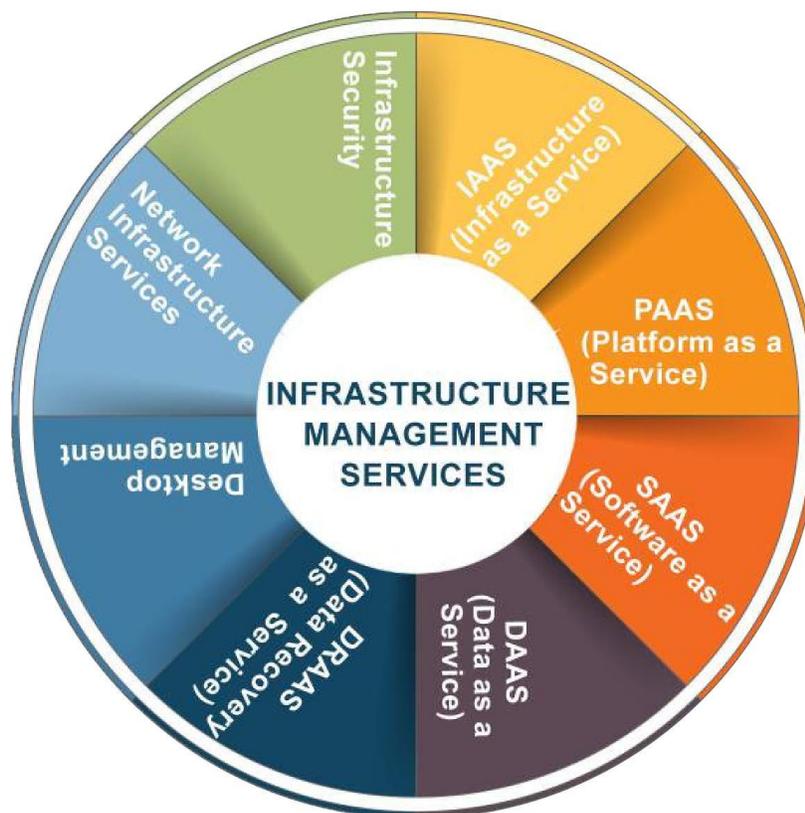


Infrastructure Management Services

IT Infrastructure Outsourcing - A way to perfect solution

In the current economic world, IT infrastructure outsourcing has become a continuing growth oriented firm in their size and complexity, since the need for quick adoption of new technologies and rapidly growing business needs. Considering these facts, organizations are forced to rethink on proactive monitoring and management of the risk involved in system downtime, reduced revenue, etc.

As a result, a service like RIMS would help you to cut the costs and free up the internal IT staff for other work, simultaneously looking for reduced system failure, rapid access to expertise on new technologies.

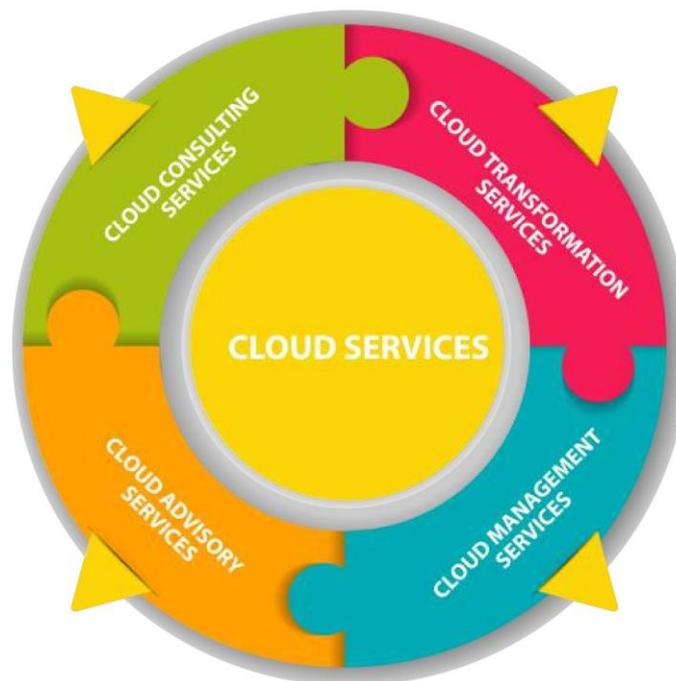


More importantly, due to the flexibility and IT control, RIM has become a core part for an organization. In an ideal organization, IMS outsourcing will manage data center along with hosting the core applications and will control the entire IT, including the support of Networking and Security. It will also support an organization to control the selection of an equipment and thereby procurement and also the provision to manage the complete application of a server. RIMS means, monitoring and management of servers, desktop systems, storage, networks, security, databases, and applications.

Enterprise Cloud Services



Panacea delivers all the technology, integration, training and support required for companies to succeed with production-grade open source cloud. When it comes to designing and implementing IAAS cloud infrastructures, Panacea stands second to none. We hold a vast experience in successfully meeting private, public and hybrid cloud implementations. Whether your cloud is private or public, whether you're building out new IAAS, Panacea has the software and solutions you need to build scale-out, automated cloud platforms for business-critical production. Our cloud services include:



Auto Scaling allows you to scale your Cloud Instance capacity up or down automatically according to conditions you define. We provide our customers a distinguished set of Cloud Monitoring Services and Management. Our monitoring team will monitor the cloud infrastructure and the critical VM's running on them.

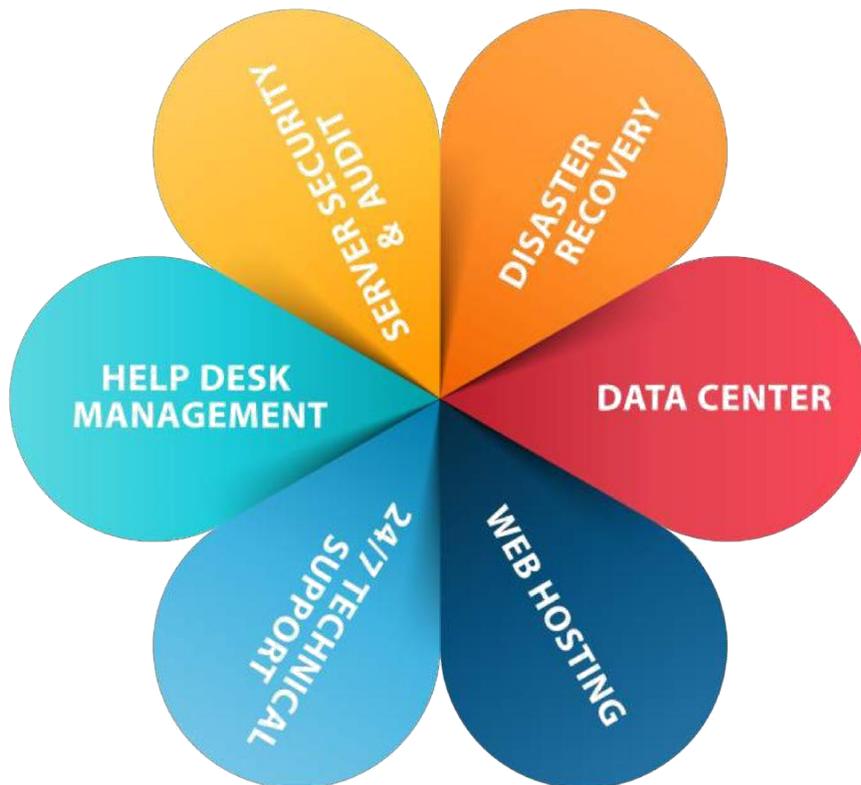
NOC Services



Don't worry about your IT infrastructure! Our experts supervise, monitor and maintain networks, servers, applications or websites. No matter how big or small the company, your service or product must attain exactly what you assure. Our NOC service experts help you to build healthy business just like an extension of your staff to ensure network uptime.



Server Management Services



- .. Server Auditing
- .. Server Administration
- .. 24/7 Helpdesk Management
- .. Server Hardening
- .. Server Tweaking
- .. Server Optimization
- .. Disaster Recovery & Hack Recovery

- PCI Compliance
- Server Migration
- Backup Restoration
- 24/7 Server Monitoring
- Kernel Tweaking/upgradation
- Server load spike isolation
- Backend Server Software Support & Upgrades

Enterprise Security Services



Managed Security Services are driven by the need for Internet security consisting of security monitoring, vulnerability checking and compliance standards round the clock.



- Penetration Testing
- Vulnerability Assessment
- Web application security solutions
- Server security solutions
 - Secure Hosting
 - Security Hardening
 - Server Monitoring
 - Website Security monitoring
- Automated daily scans for security gaps
- Automated daily scans for malware links
- Identifies major website vulnerabilities
- Monitor Google® Safe Browsing “blacklist”
- Vulnerability analysis & recommendations
- Alert notifications
- Complete Network Security Solutions

Application Services



Panacea is the ultimate destination for desktop, web and mobile based applications. We are experts in the field of custom software applications and have been carrying out database design, internet software application development. We delivers custom application programming services to end customers and have proven track record diverse expertise and are able to poise software development efforts and project extent to your business requirements.



Sustainability Strategy



“Our sustainability strategy guides us in our aim to become an economically, environmentally and socially sustainable company. There are three key elements to the sustainability vision, our sustainability vision, our sustainability policy and our long term CSR goals”

Panacea implement strategic tools like Balance score card for strong and efficient internal control. Cooperate governance is essential for providing a comfortable work space.



The Board meets is held every month with additional meetings convened as and when

urgent issues and/or important decisions are required to be taken between the scheduled meetings. At the end of financial period, the Board met 10 times to deliberate and consider a variety of significant matters that required its guidance and approval. All Directors have complied with the requirement that Directors must attend at least 75% of Board meetings held in the financial period, and attended at least 50% of Board meetings held in financial year pursuant to the listing requirements. The current practice is to appoint Board members to sit on subsidiary boards, in particular the key overseas subsidiaries, to maintain oversight and ensure the operations of the respective subsidiaries are aligned with the strategies and objectives.

Empowerment of employees

Employees are the backbone of your company. When they're happy and productive, sales will flourish. However, if employees feel unsatisfied or as if they're lacking control, their discomfort will come across to your customers. As a result, your business may suffer. In order to keep our company on track, We empower our employees for optimum performance and greater job satisfaction

Panacea makes people feel valued by involving them in decision making, asking them to participate in the planning process, praising them, and continually providing adequate training and support. This gives our employees the opportunity to contribute towards company's overall success. When we allow our employees to think independently and assist the company, they will respond with increased work effort and greater efficiency.

1. Involving our employees in the decision---making process.

In general, important decisions regarding the business come from senior level management. While this is a prudent approach to ensure the company's overall success, many times these decisions directly affects the lower level employees. If the final outcome of the decision is a less than positive one for the employees, often they feel mistreated and unappreciated. At Panacea we involve our employee in decision making process and therein provide opportunity for all the employees to explore their ideas.

2. Offer praise freely.

In---order to empower our employees and develop a sense of competence and confidence, we praise them for their performance, encourage them to take risks and acknowledge their accomplishments, no matter how small. This is particularly important when employees are beginning to work on new tasks or when an employee moves into a new job description.

3. Involving our employees in the planning process.

Self-directed work teams meet regularly to brainstorm ways to save money and work more efficiently. They take an active role in the goal-setting and planning process for the company as well as themselves. By doing so, they are not only becoming empowered, but they are also learning their own capabilities and limitations. Whenever possible, we allow our employees to take an active role in planning the company's future. Instead of simply declaring a new sales goal, we ask them to come up with their own realistic monthly goal and a plan to reach that number. By allowing our employees to be an active part of the planning process, they know their input matters to the company's bottom line. Additionally, they'll be more apt to strive to meet the goal if they know they set it themselves and laid a plan to reach it.

4. Providing continual training and support.

When we empower our employees, we create an environment where people are encouraged to explore, discover, take risks and develop trust. Panacea enable our employees to succeed by providing them with the means, opportunity and capacity they need to excel. The result is growth, innovation and satisfaction. Our employees will feel important, they'll convey those feelings to our customers through quality and professional service. Empowered employees will always rise to the occasion, do the best job possible, and help to compete in the global marketplace.



A strong strategy for a long term business growth

Our development strategy is managed by a team of portfolio managers/research analysts. The team is headed by CFO and Vice President--- Corporate Strategy. Our team is aligned by industry and we leverage our expertise to provide in--- depth research.

The Growth Team is organized by industry, with each portfolio manager and research analyst focusing on an area of expertise. While each team member guides the decision---making process on his sector, the team's questions and challenges shape the final decision on what goes into and out of the portfolio. The CEOs direct final implementation. As part of our strategic plan Panacea continue to develop networks of offices and relationships on other continents, particularly in Europe. Panacea Invest in businesses that are strategically positioned for consistent long---term growth and meet key investment criteria:

- Established brand name
- Favorable long---term growth prospects
- Excellent management
- Free cash flow
- Pricing power
- Recurring revenue stream

Our Strategic Growth strategy seeks long---term growth of capital. By investing in high---quality businesses that we believe are strategically positioned for long---term growth, we seek to:

- Deliver strong absolute returns to our clients over time
- Consistently apply our long---term philosophy, strategy and process
- Manage risk through disciplined portfolio construction and in---depth knowledge of our companies



Corporate Social Responsibility

Panacea is conscious and concerned for its CSR policies. We actually value the basic concept of social responsibility and strive hard to implement all our CSR goals. Our CSR activities contribute an important part of cooperate strategy where we give a predominant importance to reputation and goodwill. Indeed we have directly involved in may social and environmental issues.

We work with various non---profit organization for the empowerment of weaker section of the society by providing better education and better standard of living for a sustainable livelihood by prioritizing the requisites for the journey towards a better way to life and there by help the country to rise its human development index.

The Directors of Panacea give great predominance to the concept of corporate social responsibility and corporate governance. Panacea believes that that success of an organization is not just limited to wealth maximization rather accountable to the society environmentally and should also possess social commitment.

Responsibility beyond business --- Recent CSR activities

- Work closely in hands with non---profit organizations for providing better education and health facilitates
- Donation to orphanage and distribution of food to poor

Green Computing

Panacea follows the ethnic concept of green Computing. Green computing or green IT, refers to environmentally sustainable computing or IT whose goals are to reduce the use of hazardous materials, maximize energy efficiency during the product's lifetime, and promote the recyclability or biodegradability of defunct products and factory waste. As per this concept we generally concentrate on energy efficiency, reducing resource consumption and disposing of electronic waste in a responsible manner.



Green computing is the environmentally responsible use of computers and related resources. Such practices include the implementation of energy-efficient central processing units (CPUs), servers and peripherals as well as reduced resource consumption and proper disposal of electronic waste (e-waste). Computers today have become a necessity not only in offices but also at homes. No doubt, computers have made doing various tasks very easy and efficient; they pose a great problem which is effecting the environment adversely. As the number of computers is increasing day by day, so is the amount of electricity consumed by them which in turn is increasing the carbon content in atmosphere. This problem has been realized by people and measures are being taken which help in minimizing the power usage of computers. Superficially, this can be called as Green Computing. In a deeper sense, Green Computing is the study which lays stress on the operation of computers and related peripherals in order to minimize the carbon footprint.

Green computing strategies can help us to build a safe place for us to live in .If each one of us becomes successful in constructing a healthy environmental balcony for our ---self then trust us we can together make our mother earth a healthy and a happy place for us to live in. Critics may claimed that Green Computing strategies does not saves money as the set up cost for eco--- friendly electronics is more than what we save, but we personally feel that even if the set up cost is higher than what we save, we still can aim towards saving our mother earth using these green computing techniques. As what can be better than building a healthy and a safe place to live in?

Supported Technologies



Covered Industry





UAE

PANACEA IT INFRASTRUCTURE LLC

Al Qusais | Dubai | United Arab Emirates
www.panaceame.com | info@panaceame.com
Tel: +971 6 7043288, +971 55 3991441

INDIA

PANACEA SOLUTIONS Pvt. Ltd.

Kakkanad | Cochin | Kerala | India
www.panaceame.com | info@panaceame.com
Tel: +91 907 22 22 522 | +91 974 64 64 662